

## St. JOHN'S COLLEGE OF ARTS & SCIENCE

(Accredited with B++ by NAAC & Approved by UGC under section 2(f) & 12(B) status)

(Affiliated to Manonmaniam Sundaranar University, Tirunelvell)

(A Christian Minority Institution)



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# 1.3 Curriculum Enrichment

#### MANONMANIAM SUNDARANAR UNIVERSITY

#### TIRUNELVELI -12

#### COMMON SKILL BASED SUBJECT FOR U.G. PROGRAMME

#### **Personality Development**

#### **UNIT-I**

**PERSONALITY** - Definition – Determinants – Personality Traits –Theories of Personality – Importance of Personality Development. **SELF AWARENESS** – Meaning – Benefits of Self – Awareness – Developing Self – Awareness. **SWOT** – Meaning – Importance – Application – Components. **GOAL SETTING** Meaning- Importance – Effective goal setting – Principles of goal setting – Goal setting at the Right level.

#### UNIT - II

**SELF MONITORING** – Meaning – High self – monitor versus low self monitor – Advantages and Disadvantages self monitor- Self –monitoring and job performance. **PERCEPTION**-Definition- Factor influencing perception- Perception process –Errors in perception – Avoiding perceptual errors. **ATTITUDE** – Meaning- Formation of attitude – Types of attitude - Measurement of Attitudes – Barriers to attitude change – Methods to attitude change. **ASSERTIVENESS** - Meaning – Assertiveness in Communication – Assertiveness Techniques – Benefits of being Assertive – Improving Assertiveness.

#### UNIT - III

**TEAM BUILDING** — Meaning — Types of teams — Importance of Team building- Creating Effective Team. **LEADERSHIP** — Definition — Leadership style- Theories of leadership — Qualities of an Effect leader. **NEGOTIATION SKILLS** — Meaning — Principles of Negotiation — Types of Negotiation — The Negotiation Process — Common mistakes in Negotiation process. **CONFLICT MANAGEMENT** — Definition- Types of Conflict- Levels of Conflict Resolution — Conflict management .

#### UNIT -IV

COMMUNICATION – Definition – Importance of communication – Process of communication - Communication Symbols – Communication network – Barriers in communication – Overcoming Communication Barriers. TRANSACTIONAL ANALYSIS – Meaning – EGO States – Types of Transactions – Johari Window- Life Positions. EMOTIONAL INTELLIGENCE- Meaning – Components of Emotional Intelligence-Significance of managing Emotional intelligence – How to develop Emotional Quotient. STRESS MANAGEMENT – Meaning – Sources of Stress – Symptoms of Stress – Consequences of Stress – Managing Stress

#### UNIT – V

**SOCIAL GRACES** – Meaning – Social Grace at Work – Acquiring Social Graces. **TABLE MANNERS** – Meaning – Table Etiquettes in Multicultural Environment- Do's and Don'ts of Table Etiquettes. **DRESS CODE** – Meaning- Dress Code for selected Occasions – Dress Code for an Interview. **GROUP DISCUSSION** – Meaning – Personality traits required for Group Discussion- Process of Group Discussion- Group Discusson Topics. **INTERVIEW** – Definition-Types of skills – Employer Expectations – Planning for the Interview – Interview Questions- Critical Interview Questions.

#### **References**:

- 1. Dr.S. Narayana Rajan, Dr. B. Rajasekaran, G. Venkadasalapthi, V. Vijuresh Nayaham and Herald M.Dhas, **Personality Development**, Publication Division, Manonmaniam Sundaranar University, Tirunelveli
- 2. Stephan P.Robbins, **Organisational Behaviour**, Tenth Edition, Prentice Hall of India Private Limited, New Delhi, 2008
- 3. Jit S. Chandan, **Oragnisational Behaviour**, Third Edition, Vikas Publishing House Private Limited, 2008
- 4. Dr.K.K. Ramachandran and Dr.K.K. Karthick, **From Campus to Corporate**, Macmillan Publishers India Limited, New Delhi,2010.

#### MANONMANIAM SUNDARANAR UNIVERSITY TIRUNELVELI

#### UG COURSES – AFFILIATED COLLEGES

#### Part IV Value Based Education for the Academic Year 2023-2024 onwards

#### Syllabus (For all UG Courses)

#### IV Semester

#### **Unit-I Introduction to Value based Education**

- a. Value: meaning and Classification
- b. Value based Education: Meaning, Characteristics, Components and Contents
- c. Value Erosion and Inculcation: Value crises in social life, economic life, and political life Value inculcation: need and importance Role of Parents and Teachers in inculcating values

#### **Unit-II Harmony in Being and Living**

- a. **Harmony of the self (I) with the body:** Nurturing of the body- Understanding myself as co-existence of the self and the body- Understanding needs of self and needs of the body- Understanding the activities in the self and activities in the body.
- b. **Harmony in the Family, Society and Nature:** Family as a basic unit of human interaction and values in relationships Affection, care, guidance, reverence, Glory, gratitude, and love **Harmony in society**: Justice preservation, Production Work, Exchange Storage **Harmony in nature**: four orders in nature- The holistic perception of harmony in existence.

#### Unit III: Social Issues, Social Justice and Human Rights

**Social Justice**: Definition and need – factors responsible for social injustice: caste and gender – contributions of social reformers.

**Human Rights:** Concept and Principles of human rights – human rights and Indian constitution – Rights of Women and children – violence against women

#### **Unit IV: Values and Mass Media**

**Mass media**: Meaning, functions and characteristics – Effects and Influence on youth and children – **Media Power** – socio, cultural and political consequences of mass mediated culture - consumerist culture – Globalization – new media- prospects and challenges – Role of media in value building

#### **Unit V: Ethics**

**Ethics:** Meaning and importance

**Social ethics**: tolerance, equity, justice for all, sensitivity towards mankind, love for nature and creatures, nationalism-love for nation, pride for nation, Honour to the law, Indian culture and traditions – Civic Sense: Being a good civilian

**Professional Ethics**: Dedication to work and duty – Commitment to the Profession

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#### **References:**

- 1. Allport, G.W., Vermon, P.E., and Lindzey, G. (1970) study of values, Buston: Houghton Mifflin.
- 2. Central Board of Secondary Education (1997), Value Education: A Handbook for Teachers, Delhi: Central Board of Secondary Education.
- 3. Delors, J. (1996), Learning: The Treasure within- Report of the International Commission on Education for the Twenty-First Century, Paris: UNESCO.
- 4. Morris, Charles W. (1956). Varieties of Human Values. Chikago: University of Chicago Press.
- 5. Shukla, R.P. (2005). Value Education and Human Rights. Sarup& Sons, New Delhi
- 6.Satchidananda. M.K. (1991), "Ethics, Education, Indian Unity and Culture" Delhi, Ajantha Publications
- 7.Saraswathi. T.S. (Ed) 1999. Culture", Socialisation and Human Development: Theory, Research and Application In India" New Delhi Sage Publications.
- 8. Venkataiah. N (Ed) 1998, "Value Education" New Delhi Ph. Publishing Corporation.
- 9.Chakraborti, Mohit (1997) "Value Education: Changing Perspectives" New Delhi: Kanishka Publications.

#### **Web Resources**

https://testbook.com/ugc-net-paper-1/value-education

# B.B.A., GENERAL

# **SYLLABUS**

# FROM THE ACADEMIC YEAR 2023 - 2024



MANONMANIAM SUNDARANAR UNIVERSITY, TIRUNELVELI - 627012

| SEMESTER I          |   | SUBJECTS                    | L | Т | P | 0 | Hrs/week |        |     | MAX<br>ARKS | TOTAL |
|---------------------|---|-----------------------------|---|---|---|---|----------|--------|-----|-------------|-------|
| COURSE<br>COMPONENT |   |                             |   |   |   |   |          | CREDIT | CIA | External    |       |
| Part I              | Paper–I   | Language – Tamil            | Y | - | - | - | 6        | 3      | 25  | 75          | 100   |
| Part II             | Paper-I   | English                     | Y | - | 1 | - | 6        | 3      | 25  | 75          | 100   |
| Part III            | Core Paper–I  | Principles of Management    | Y | - | 1 | 1 | 5        | 5      | 25  | 75          | 100   |
|                     | Core Paper–II   | Accounting for Management I | Y | - | - | - | 5        | 5      | 25  | 75          | 100   |
|                     | Elective Paper-I  | Managerial<br>Economics     | Y | - | - |   | 4        | 3      | 25  | 75          | 100   |
| Part IV             | Skill Enhancement course SEC 1-<br>Basics of Event Management |                             | Y | - | Y | - | 2        | 2      | 25  | 75          | 100   |
|                     | Foundation Course BBA FC 01-<br>Managerial Communication      |                             |   |   |   |   | 2        | 2      | 25  | 75          | 100   |
|                     | Total   |                             |   |   |   |   | 30       | 23     |     |             |       |

| SEMESTER II  COURSE COMPONENT |  | SUBJECTS                          |   |   |   |   |          |        | MAX<br>MARKS |     |       |
|-------------------------------|--|-----------------------------------|---|---|---|---|----------|--------|--------------|-----|-------|
|                               |  | SCESECTS                          |   | T | P | O | Hrs/week | CREDIT | CIA          | EXT | TOTAL |
| Part I                        | Paper–II   | Language – Tamil                  | Y | - | - | - | 6        | 3      | 25           | 75  | 100   |
| Part II                       | Paper–II   | English                           | Y | - | - | - | 6        | 3      | 25           | 75  | 100   |
| Part III                      | Core Paper–III   | Organisational Behaviour          | Y | - | - | - | 5        | 5      | 25           | 75  | 100   |
|                               | Core Paper–IV  | Accounting for<br>Management - II | Y | - | - | - | 5        | 5      | 25           | 75  | 100   |
|                               | Elective -II   | Business Regulatory<br>Frame Work | Y | - | - | - | 4        | 3      | 25           | 75  | 100   |
| D . III                       | Skill Enhancement course SEC 2 -<br>Managerial Skill Development         |                                   | Y | - | - | - | 2        | 2      | 25           | 75  | 100   |
| Part IV                       | Skill Enhancement course SEC 3 Business Etiquette and Corporate Grooming |                                   |   |   |   |   | 2        | 2      | 25           | 75  | 100   |
|                               | Total  |                                   |   |   |   |   | 30       | 23     |              |     |       |

|                 |  |          |      |      |      |       |         | S             |      | Marks                  |       |  |  |
|-----------------|--|----------|------|------|------|-------|---------|---------------|------|------------------------|-------|--|--|
| Subject<br>Code | Subject Name   | Category | L    | Т    | P    | o     | Credits | Inst. Hours   | CIA  | External               | Total |  |  |
|                 | Principles of  |          |      |      | _    | _     | 5       | 5             | 25   | 75                     | 100   |  |  |
|                 | Management   | Core     | oti- |      |      |       |         |               |      |                        |       |  |  |
| CLO1            | Learnin To impart knowledge abou   |          |      |      | man  | ager  | nent    |               |      |                        |       |  |  |
|                 | To impart knowledge about evolution of management  To provide understanding on planning process and importance of  |          |      |      |      |       |         |               |      |                        |       |  |  |
| CLO2            | decision making in organiz   |          | Piui |      | 5 P  | 1000  | 05 41   | iid iii       | npor | tarice                 | O1    |  |  |
| CLO3            | To learn the application of  |          | oles | in o | rgai | nizat | ion     |               |      |                        |       |  |  |
| CLO4            | To study the process of eff  |          |      |      |      |       |         | ation         |      |                        |       |  |  |
| CLO5            | To familiarize students about significance of ethics in business and its implications.   |          |      |      |      |       |         |               |      |                        |       |  |  |
| UNIT            | Details  |          |      |      |      |       |         | No. o<br>Hour |      | Learning<br>Objectives |       |  |  |
| I               | Management: Importance – Definition – Nature and Scope of Management - Process – Role and Functions of a Manager – Levels of Management – Development of Scientific Management and other Schools of thought andapproaches.                       |          |      |      |      |       |         | 15            | 5    | CLO1                   |       |  |  |
| II              | Planning: Nature – Importance – Forms – Types – Steps in Planning – Objectives – Policies – Procedures and Methods – Natures and Types of Policies – Decision –making – Process of Decision – making – Types of Decision.                        |          |      |      |      |       |         | 15            |      | CLO2                   |       |  |  |
| III             | Organizing: Types of Organizations – Organization Structure – Span of Control and Committees – Departmentalization – Informal Organization- Authority – Delegation – Decentralization – Difference between Authority and Power – Responsibility. |          |      |      |      |       | 1       | 15            |      | CLO3                   |       |  |  |
| IV              | Direction – Nature and Purpose. Co- ordination – Need, Type and Techniques and requisites for excellent Co-ordination – Controlling – Meaning and Importance – Control Process.  |          |      |      |      |       |         | 15            |      | CLO4                   |       |  |  |
| V               | Definition of Business ethics - Types of Ethical issues -Role and importance of Business Ethics and Values in Business - Ethics internal - Ethics External - Environment Protection - Responsibilities of Business                               |          |      |      |      |       | S       | 15            |      | CLO5                   |       |  |  |
|                 | Tota   | ıl       |      |      |      |       |         | 75            |      |                        |       |  |  |
|                 | Course   | e Outco  | ome  | S    |      |       |         |               |      |                        |       |  |  |



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### Declaration

I hereby declare that the details and information given above are complete and true to the best of my knowledge and belief.

Dr. V.Y. DASAPPANMA, M.Phil., Ph.D.

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